

CPA Contact Lists

Americas Account Contact List

Account Type	Confirmation Destination	Department Contact Information
Merrill Lynch Wealth Management Client Services	*Not accepted through Confirmation website	Contact Financial Advisor on statement 1.800.MERRILL
Bank of America Domestic Deposit Accounts	*Accepted from external CPA/auditor through Confirmation website only.	Phone: 844.401.6078 - Opt 3
Bank of America Commercial Non-Syndicated Loans (Bank is Sole Lender)	www.confirmation.com	
Dealer Finance Letters of Credit Syndicated Loans (Bank of America is Administrative Agent)	Auditor Selection (when utilizing www.confirmation.com): Bank of America – USA	
Asset Verification	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com	
Capital Markets Servicing Group *Commercial Mortgages	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com	Phone: 866.531.0957
*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com	Auditor Selection (when utilizing www.confirmation.com): Bank of America – Capital Markets Servicing Group	
Leasing	Northeast Center Building 2059 Northlake Parkway Tucker, GA 30084-5399	Phone: 800.260.8070 Option 7
	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com	
	Auditor Selection (when utilizing www.confirmation.com): <ul style="list-style-type: none"> • BAL Global Finance (UK) Limited • BAL Global Finance Canada Corp. • Bank of America International Ltd - Leasing • Bank of America Public Capital Corp. - Leasing • Bank of America, NA Public and Institutional Finance – Leasing 	



Account Type	Confirmation Destination	Department Contact Information
Bank of America – USD Clearing Accounts: <ul style="list-style-type: none">• New York accounts starting with 6550• California accounts starting with 6290• Miami accounts starting with 1901	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): <ul style="list-style-type: none">• Bank of America, N.A. – USD Clearing (New York) – 6550• Bank of America, N.A. – USD Clearing (California) – 6290• Bank of America, N.A. – USD Clearing (Miami) – 1901	Phone: 212.670.8900 212.670.8901
Canadian Accounts held in Toronto, Canada	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America NA Canada Branch	N/A
Bank of America – Canada	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): <ul style="list-style-type: none">• BoA Canada - Credit Services• BoA Canada -- Funding Operations• BoA Canada - Letters of Credit	BoA Canada - Credit Services @bankofamerica.com BoA Canada -- Funding Operations dg.bana_canada_treasury_ops @bofa.com BoA Canada - Letters of Credit tfscanada@bofa.com
Brazil – Bank of America NA Trade / Trade Loans only (not local Brazil DDA / Liabilities)	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America NA - Brazil Trade and NonTrade Loans	dg.trade_finance_brazil @bankofamerica.com
Brazil – Bank of America Brazil Local Entities	Bank of America Banco Múltiplo SA Attn: Latin America Client Service Team Av. Juscelino Kubitschek, 1327 – 12º Floor Zip: 04543011 – Vila Nova Conceição, São Paulo/SP Also available to be submitted via www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America Brasil – Local Conglomerate	dedicatedlatamtwo @bankofamerica.com



Account Type	Confirmation Destination	Department Contact Information
Mexico - DDA	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com	dg.mexico_ops_for_client_svcs@bofa.com
	Auditor Selection (when utilizing www.confirmation.com): Bank of America Mexico S.A. (BAMSA)	
Mexico – Trade and Loans	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com	DG Mexico Trade and Loans Ops dg.mexico_trade_and_loans_ops@bofa.com Contacts: Gabriel Bolaños - 52 55 52013228 Rosa Samperio – 52 55 52016150 Guillermo Gomez – 52 55 52013320 Edith Hernandez – 52 55 52016137
	Auditor Selection (when utilizing www.confirmation.com): Bank of America Mexico S.A. - Mexico Trade and Loan Operations Portfolio	



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EMEA Account Contact List

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Foreign Bank Accounts held in Concord, CA, USA	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America – International Funding – 5687	N/A
	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com):	emea.audit.confirmations@bofa.com
Austria	<ul style="list-style-type: none">• Bank of America, N.A. – Austria – 6948	
Brussels, Belgium	<ul style="list-style-type: none">• Bank of America Europe Designated Activity Company, Brussels Branch – 6006	
Czech Republic	<ul style="list-style-type: none">• Bank of America, N.A. – Czech Republic – 6590	
Denmark	<ul style="list-style-type: none">• Bank of America, N.A. – Denmark – 6946	
Finland	<ul style="list-style-type: none">• Bank of America, N.A. – Finland – 6451	
Paris, France	<ul style="list-style-type: none">• Bank of America Europe Designated Activity Company, Paris Branch – 6010	
Frankfurt, Germany	<ul style="list-style-type: none">• Bank of America Europe Designated Activity Company, Frankfurt Branch – 6019	
Hungary	<ul style="list-style-type: none">• Bank of America, N.A. – Hungary – 6744	
Dublin, Ireland	<ul style="list-style-type: none">• Bank of America Europe Designated Activity Company, Dublin Branch – 6022	
Milan, Italy	<ul style="list-style-type: none">• Bank of America Europe Designated Activity Company, Milan Branch – 6641	
Luxembourg	<ul style="list-style-type: none">• Bank of America, N.A. – Luxembourg – 7073	
London, United Kingdom	<ul style="list-style-type: none">• Bank of America, N.A. – London Branch -6008	
Amsterdam, Netherlands	<ul style="list-style-type: none">• Bank of America Europe Designated Activity Company, Amsterdam Branch – 6004	



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Norway	<ul style="list-style-type: none">• Bank of America, N.A. – Norway – 6454	
Poland	<ul style="list-style-type: none">• Bank of America, N.A. – Poland – 3242	
Portugal	<ul style="list-style-type: none">• Bank of America, N.A. – Portugal – 6452	
Slovakia	<ul style="list-style-type: none">• Bank of America, N.A. – Slovakia – 6778	
Madrid, Spain	<ul style="list-style-type: none">• Bank of America Europe Designated Activity Company, Madrid Branch – 6508	
Sweden	<ul style="list-style-type: none">• Bank of America N.A. – Sweden – 6453	
Switzerland	<ul style="list-style-type: none">• Bank of America Europe Designated Activity Company, Zurich Branch – 6014	
EMEA Loans Agency	<ul style="list-style-type: none">• Bank of America NA EMEA Loans Agency – 7115	



CPA Contact Lists

APAC Account Contact List

Account Type	Confirmation Destination	Department Contact Information
Foreign Bank Accounts held in Concord, CA, USA starting with 5687	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America – International Funding – 5687	N/A
Australia – Accounts starting with 9322 or 5201	Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America - Australia	Phone: +612 8749 4222
China – Shanghai – Accounts starting with 6841 China – Guangzhou – Accounts starting with 6097 China – Beijing – Accounts starting with 5375	Beijing - Paper based audit confirmation letter accepted with company seal stamped. Mailing address: Attn.: NAS team Unit 04-21, 35F China World Tower (Building A), No.1 Jianguomenwai Avenue, Chaoyang District, Beijing 100004 China Also available to be submitted via www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America - China	Phone: Shanghai: +86 21 6160 8700 Guangzhou: +86 20 8116 2225 Beijing: +86 10 5835 8767
Hong Kong – Accounts starting with 6055 or 6365	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America NA Hong Kong Branch *Bank of America, N.A., Hong Kong Branch, a national banking association organized and existing with limited liability under the laws of the United States of America	Phone: +852 3508 2828



Account Type	Confirmation Destination	Department Contact Information
India – Bengaluru	Salarpuria Windsor, 5th floor, Salarpuria Windsor, No. 3 Ulsoor Road, Bangalore 560 042 Also available to be submitted via www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America – India - Bengaluru	india.clientservices@bofa.com
India – Chennai	EA Chambers, Express Avenue 8th floor, No49-50L Whites Road, Royapettah Chennai-600014 Also available to be submitted via www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America – India - Chennai	india.clientservices@bofa.com
India – Mumbai	16th floor A Wing, One BKC, Bandra Kurla Complex, Bandra (E) Mumbai Maharashtra 400051 Also available to be submitted via www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America – India - Mumbai	india.clientservices@bofa.com
India – New Dehli	1st floor, DLF Centre Sansad Marg New Delhi – 110001 Also available to be submitted via www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America – India – New Dehli	india.clientservices@bofa.com
Indonesia	Sequis Tower, Level 25, SCBD Lot 11B Jl. Jend. Sudirman Kav 71 Jakarta 12190 Indonesia <i>*original letter request with wet signature</i>	Phone: +62 21 2955 3700



Account Type	Confirmation Destination	Department Contact Information
Japan	<p>Tokyo - Paper based audit confirmation letter accepted with authorized signature/company seal stamped.</p> <p>Mailing address: Attn: Operation Support Services Bank of America, N.A. Tokyo Branch Nihonbashi 1-Chome Mitsui Bldg, 1-4-1 Nihonbashi Chuo-ku, Tokyo 103-0027 Japan</p> <p>Also available to be submitted via . www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com): Bank of America NA Tokyo Branch</p>	Phone: +813 6758 5155
Korea	<p>*Accepted from external CPA/auditor through Confirmation website only.</p> <p>Auditor Selection (when utilizing www.confirmation.com): Bank of America NA Seoul Branch</p>	Phone: +822 788-1400 Email: dg.kr_fso_support@bofa.com
Malaysia - Accounts starting with 6209 or 9093	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com): Bank of America – Malaysia</p>	Phone: +603 2034 3968 +603 2034 3961/62
Philippines	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com): Bank of America - Philippines</p>	Phone: +63 2815 5409
Singapore – Accounts starting with 6248, 6212 or 3283	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com): Bank of America – Singapore</p>	Phone: +65 6678 3000



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Taiwan	Paper based audit confirmation letter Mailing address: Attn: Commercial Services Team 43F, Taipei 101 Tower, No 7, Xin Yi Road, Section 5 Taipei 11049 Taiwan	dg.asia_tpe_commercial_services@bofa.com
	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Bank of America – Taipei Branch	
Thailand	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com	Phone: +66 2305 2930
	Auditor Selection (when utilizing www.confirmation.com): Bank of America National Association - Thailand - 6204	



CPA Contact Lists

Global Banking and Markets Account Contact List

Account Type	Confirmation Destination	Department Contact Information
Fixed Income Securities –Cash Settled & Open Trades (Safekeeping, Collateralization, Custody) (Money Market Funds, Commercial Paper, IPA, and Domestic Equity) Fixed Income – Repo & Collateral including TBA and Tri-Party	gsoauditrequests@bankofamerica.com Also accepted from external CPA/auditor through Confirmation website. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): BoFA Securities Global Securities Operations	Phone: 800.933.9662 Direct Dial: 704.719.1015 Fax: 980.233.7694 gsoauditrequests@bankofamerica.com
Bilateral OTC Derivatives -Audits & Open Trades	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): <ul style="list-style-type: none"> • Bank of America - APAC OTC Client Valuations • Bank of America - EMEA OTC Client Valuations • Bank of America - US OTC Client Valuations 	APAC - cvgdebt_sg@bofa.com EMEA - emea_otc_client_valuation@bofa.com US - us_otc_client_valuation@bofa.com
US Client Valuations Securities	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): Bank of America - US Client Valuations Securities	us.client_valuation@bofa.com
Bank of America - Global Custody and Agency Services - Escrow	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com Auditor Selection (when utilizing www.confirmation.com): <ul style="list-style-type: none"> • Bank of America - Global Custody and Agency Services - Escrow • Bank of America - Global Custody and Agency Services- Escrow EMEA 	AMRS gcas_amrs_escrow_client_service@bofa.com EMEA gcaslondonclientdelivery@bofa.com



Account Type	Confirmation Destination	Department Contact Information
Bank of America - Global Custody Agency Services- Custody	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com):</p> <ul style="list-style-type: none">• Bank of America - Global Custody Agency Services- Custody• Bank of America - Global Custody and Agency Services- Custody EMEA	<p>AMRS gcas_amrs_custody_client_service@bofa.com</p> <p>EMEA gcaslondonclientdelivery@bofa.com</p>
Bank of America - Global Custody and Agency Services- Issuing & Paying Agent Department (IPA)	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com):</p> <ul style="list-style-type: none">• Bank of America - Global Custody and Agency Services- Issuing & Paying Agent Department (IPA)• Bank of America - Global Custody and Agency Services- Issuing and Paying Agent Department(IPA) EMEA	<p>Americas gcas_amrs_ipa_client_service@bofa.com</p> <p>EMEA gcaslondonclientdelivery@bofa.com</p>
Bilateral OTC Derivatives –Collateral	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com):</p> <ul style="list-style-type: none">• Bank of America - APAC OTC Collateral Margin• Bank of America - EMEA OTC Collateral Margin• Bank of America - US OTC Collateral Margin	<p>APAC collateral_sg@bofa.com</p> <p>EMEA emeaotcmargin@bofa.com</p> <p>US us_otc_margin_management@bofa.com</p>
Equity Prime Brokerage	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com):</p> <ul style="list-style-type: none">• Bank of America - Equity Prime Brokerage• Bank of America – Equity Prime Brokerage – APAC• Bank of America – Equity Prime Brokerage – EMEA	<p>AMRS dg.pb_operations_client_service@bankofamerica.com</p> <p>APAC dg.gmff_client_services_asia@bofa.com</p> <p>EMEA dg.emea_pb_client_service_team@bofa.com</p>



Account Type	Confirmation Destination	Department Contact Information
Futures and Options / OTC Cleared Derivatives Trades All Regions	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com): Bank of America – Future & Options and OTC Clearing Operations</p>	<p>footc_product_csr_gbs@bofa.com</p>
Unsettled Bank Loan Trades (Non-Agent)	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com):</p> <ul style="list-style-type: none">• Bank of America Global Markets Loan Trading – AMRS• Bank of America Global Markets Loan Trading – EMEA / APAC	<p>AMRS - meredith.r.smith@bofa.com ; seth.denson@bofa.com</p> <p>EMEA/APAC stephen.buckler@bofa.com</p>
Agency Settled Bank Loans	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com): Bank of America Syndicated & Corporate Lending</p>	<p>AMRS lenderinquiry@bofa.com</p> <p>EMEA emea.7115loansagency@bankofamerica.com</p>
Fixed Income Broker	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com): Bank of America-- Fixed Income Prime Broker</p> <ul style="list-style-type: none">• Must include all Account numbers requested. Only Valid range is 5HHxxxx and 9xx5HHxx	<p>dg.fipbcash@bofa.com</p>
MLPRO	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com): Bank of America – MLPRO</p>	<p>clntrvc5532086@bofa.com</p> <p>AMRS dg.pb_operations_client_service@bankofamerica.com</p>
Japan Securities	<p>*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com</p> <p>Auditor Selection (when utilizing www.confirmation.com):</p> <ul style="list-style-type: none">• BofA Securities Japan Co., Ltd - Client Valuation	<p>dg.control_ops_japan@bofa.com</p>



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Thailand Securities	*Accepted from external CPA/auditor through Confirmation website only. www.confirmation.com	Phone: 662 305 2906 662 305 2964 662 305 2969
	Auditor Selection (when utilizing www.confirmation.com): Bank of America - APAC Bangkok Global Markets Operations	@dg.bkk.gmo.bond.settlements @bofa.com

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