

# FedEx Freight & FedEx National LTL: Schedule a Pickup

Customized online tools make your job easier and more efficient. That's why we provide one Web site to access all the tools you need for your LTL (less-than-truckload) shipping. From regional to long-haul shipping needs, everything is right at your fingertips with our integrated Web site.

Below is an overview of our user-friendly Schedule a Pickup feature:

1. Pickup details have been broken down into smaller sections to help manage the information on the screen. After you select an account, the Pickup screen will automatically update to reflect the required sections.

## Key Features:

- All required sections will automatically expand.
  - Receive a unique confirmation number for each pickup request.
  - Save information about frequent pickups in a template to be used again later.
  - Shipment details can be saved in an address book to be used again in future pickup requests, or in other applications like the Bill of Lading Generator or Get Rates.
2. Within My Account, additional Pickup tools are available using the tabs at the top of the screen, including: Templates, History, Address Book and Autoload.
  3. When logged in to My Account, you can also simultaneously submit pickup requests for both FedEx Freight<sup>®</sup> and FedEx National LTL<sup>SM</sup> services.

Throughout the secure Pickup application, additional sort and search features are available to help you select the appropriate account. The list can be sorted by account number or by company name, or you can simply start typing the name or number in the space provided, and the list will adjust to display only the results matching the entry.

4. After selecting your account, you may select the appropriate service level option for each shipment within the pickup request. Within the Shipment Details section, after you enter the destination country and ZIP code, the screen will automatically update with a list of available service options such as:

- Services with negotiated rates (available in My Account only).
- Other available services.
- Accessorial services.

To compare rates for each service option, click Rate the Shipment at the bottom of the section.

*Note: You must make a service selection before entering information for additional shipments.*