# Press Release



## Global Finance Names The World's Best Digital Banks 2018

NEW YORK, November 1, 2018 — On November 1st, *Global Finance* presented the World's Best Digital Bank Awards at its Digital Banks and Innovators Awards Dinner at RIBA (Royal Institute of British Architects) in London.

The overall winners for Global and Regional Corporate/Institutional Digital Banks, Consumer Digital Banks and Digital Mortgage were announced. Also announced were the overall Global sub-category winners.

The grand prize of World's Best Digital Bank was presented to Citi.

A full report will appear in the December 2018 issue of *Global Finance*. Round 1 winners previously appeared in the September 2018 issue, covering winners in individual countries and regional sub-categories.

*Global Finance's* World's Best Digital Bank Awards are based on submissions from banks that wish to be considered. This year, nearly 300 individual banks from around the world entered the competition.

The Awards judging panel was comprised of representatives from Infosys, a global leader in consulting, technology and outsourcing solutions. Based on the judge's evaluations, *Global Finance*'s editors made the final selections.

Winners were selected based on strength of strategy for attracting and servicing online customers, success in getting clients to use digital offerings, growth of online customer base, breadth of products offered, evidence of tangible benefits gained from digital initiatives, and web site design and functionality. Sub-category winners were selected on the basis of relative strength, products and services.

The list of winners announced in London follows.

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For editorial information please contact: Andrea Fiano, editor, email: afiano@gfmag.com



#### About Global Finance

Global Finance, founded in 1987, has a circulation of 50.050 and readers in 188 countries. Global Finance's audience includes senior corporate and financial officers responsible for making investment and strategic decisions at multinational companies and financial institutions. Its website -GFMag.com - offers analysis and articles that are the legacy of 31 years of experience in international financial markets. Global Finance is headquartered in New York, with offices around the world. Global Finance regularly selects the top performers among banks and other providers of financial services. These awards have become a trusted standard of excellence for the global financial community.

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### Global Finance Names The World's Best Digital Banks 2018

GLOBAL WINNERS - THE WORLD'S BEST DIGITAL BANKS 2018		
World's Best Digital Bank	Citi	
Best Corporate/Institutional Digital Bank	Citi	
Best Consumer Digital Bank	Tinkoff Bank	
Best Islamic Digital Bank	Boubyan Bank	
Best Digital Mortgage Bank	E.SUN Financial Holdings	
REGIONAL WINNERS - BEST DIGITAL MORT	GAGE BANKS	
Asia-Pacific	E.SUN Financial Holdings	
Central & Eastern Europe	Tinkoff Bank	
Latin America	Itaú Unibanco	
Middle East	Bidaya Home Finance	
North America	Bank Of America	
REGIONAL WINNERS - BEST ISLAMIC DIGITAL BANKS		
Asia-Pacific	Standard Chartered	
Middle East	Boubyan Bank	







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REGIONAL WINNERS - BEST CORPORATE/INSTITUTIONAL DIGITAL BANKS	

Africa	Citi	
Asia-Pacific	Citi	
Central & Eastern Europe	Sberbank	
Latin America	Citi	
Middle East	Citi	
North America	Citi	
Western Europe	Citi	
REGIONAL WINNERS - BEST CONSUMER DIGITAL BANKS		
REGIONAL WINNERS - BEST CONSUMER D	GITAL BANKS	
Africa	Standard Chartered	
Africa	Standard Chartered	
Africa Asia-Pacific	Standard Chartered Citi	
Africa Asia-Pacific Central & Eastern Europe	Standard Chartered Citi Tinkoff Bank	
Africa Asia-Pacific Central & Eastern Europe Latin America	Standard Chartered Citi Tinkoff Bank Bancolombia	







#### **Global Finance Names The World's Best Digital Banks 2018**

GLOBAL SUB-CATEGORY WINNERS - BEST	CORPORATE/INSTITUTIONAL DIGITAL BANKS
Best Investment Management Services	Tinkoff Bank
Best Online Cash Management	Citi
Best Trade Finance Services	Citi
Best Online Portal Services	DBS Bank
Best Integrated Corporate Banking Site	Yapi Kredi Bank
Best Information Security and Fraud Management	Citi
Best Online Treasury Services	Citi
Best in Mobile Banking	Citi
Best in Social Media Marketing and Services	TBC Bank
Best Mobile Banking App	Citi
Most Innovative Digital Bank	Citi
GLOBAL SUB-CATEGORY WINNERS - BEST	CONSUMER DIGITAL BANKS
GLOBAL SUB-CATEGORY WINNERS - BEST O Best Online Deposit, Credit and Investment Product Offerings	CONSUMER DIGITAL BANKS Tatra banka
Best Online Deposit, Credit and Investment Product	
Best Online Deposit, Credit and Investment Product Offerings	Tatra banka
Best Online Deposit, Credit and Investment Product Offerings Best Bill Payment & Presentment	Tatra banka DBS Bank
Best Online Deposit, Credit and Investment Product Offerings Best Bill Payment & Presentment Best Web Site Design	Tatra banka DBS Bank Garanti Bank - Turkey
Best Online Deposit, Credit and Investment Product OfferingsBest Bill Payment & PresentmentBest Web Site DesignBest Integrated Consumer Banking Site	Tatra banka DBS Bank Garanti Bank - Turkey TBC
Best Online Deposit, Credit and Investment Product OfferingsBest Bill Payment & PresentmentBest Web Site DesignBest Integrated Consumer Banking SiteBest in Mobile Banking	Tatra banka DBS Bank Garanti Bank - Turkey TBC Citi
Best Online Deposit, Credit and Investment Product OfferingsBest Bill Payment & PresentmentBest Web Site DesignBest Integrated Consumer Banking SiteBest in Mobile BankingBest Information Security and Fraud Management	Tatra bankaDBS BankGaranti Bank - TurkeyTBCCitiStandard Chartered
Best Online Deposit, Credit and Investment Product OfferingsBest Bill Payment & PresentmentBest Web Site DesignBest Integrated Consumer Banking SiteBest in Mobile BankingBest Information Security and Fraud ManagementBest in Social Media Marketing and Services	Tatra bankaDBS BankGaranti Bank - TurkeyTBCCitiStandard CharteredSiam Commercial Bank
Best Online Deposit, Credit and Investment Product OfferingsBest Bill Payment & PresentmentBest Web Site DesignBest Integrated Consumer Banking SiteBest in Mobile BankingBest Information Security and Fraud ManagementBest in Social Media Marketing and ServicesBest Mobile Banking App	Tatra bankaDBS BankGaranti Bank - TurkeyTBCCitiStandard CharteredSiam Commercial BankTinkoff Bank

For editorial information please contact: Andrea Fiano, editor, email: afiano@gfmag.com Page 4 of 4 - ###