

Monthly Premium Payments

Periodic (monthly) mortgage insurance premiums are collected for all Risk-based and Section 530 cases requiring monthly premium. This includes billed cases and non-billed (e.g., non-endorsed) cases. Bills are generated on or about the evening of the 15th day of the month and are available on or about the 17th day of the month. Monthly premiums are due the 1st of the month following billing; however, lenders are given a grace period until the 10th of the month. Currently, a four percent (4%) late charge is assessed on any current premium owed that is unpaid by the 11th day of the month (i.e., premium billed in the prior month and due the first of the month) and any premium outstanding at the time of billing due to the removal of funds from the case (e.g., refund, reallocation, or debit voucher). For further information regarding monthly mortgage insurance premiums, see the **Single Family Premium Collection Subsystem-Periodic Information Packet** located on the HUD.gov website at:

https://www.hud.gov/program_offices/housing/comp/premiums/sfpcsp5.

Monthly Premium Payment Methods

All periodic (monthly) mortgage insurance premium payments are sent electronically to HUD, either through the:

- FHA Connection, or
- CPU to CPU batch file transmission.

HUD's automated collection service processes all payments electronically (electronic funds transfer or EFT) through the Automated Clearing House (ACH) using a business checking account or general ledger account debit. The Federal Reserve Bank of Cleveland, the ACH agent for the U.S. Department of the Treasury, is used for the ACH debit.

The lender must set up a Title II cash flow account for *Single Family Periodic Premiums* to be used by the automated collection service for withdrawing funds. The cash flow account must be identified in the Lender Electronic Assessment Portal (LEAP). Further information on LEAP and setting up a cash flow account is available on the HUD.gov website at:

https://www.hud.gov/program_offices/housing/sfh/lender/SFH_Lenders_LEAP and

https://www.hud.gov/program_offices/housing/comp/premiums/sfgetstp.

A high-volume lender with over 3,000 cases in its portfolio must use the CPU to CPU batch file transmission method of paying monthly premium. A lender with 3,000 or less cases in its portfolio can use the FHA Connection or CPU to CPU batch file transmission method. Further information on CPU to CPU batch file transmissions is available on the HUD.gov website at:

https://www.hud.gov/program_offices/housing/comp/premiums/sfbchinp.

Monthly Premiums Menu on the FHA Connection

On the FHA Connection, lenders and authorized service bureaus use the **Monthly Premiums** menu options (**Figure 1**) for:

- **Payments:** View, update, add, and submit monthly premium payments, track the status of an online or CPU to CPU batch file payment, and view a list of payments sent within the current billing period through CPU to CPU batch file transmissions. This **FHA Connection Guide** module addresses payment transactions.
- **Refunds:** Creating and tracking refund requests. For further information, see the **FHA Connection Guide, Monthly Premium Refunds** module.
- **Reports:** Generating and retrieving electronic report files that help determine the lender's portfolio of FHA cases on record, monthly mortgage insurance premiums due, and any discrepancies in the billing-payment process, as well as related case transactions. For further information, see the **FHA Connection Guide, Monthly Premium Reports** module.

The screenshot shows the 'Monthly Premiums' menu on the FHA Connection website. The menu is divided into two main sections: 'Periodic (Monthly) Premium' and 'Premium Reporting'. The 'Periodic (Monthly) Premium' section includes options like 'Update or View Payment', 'Add Cases to Payment', 'Submit Payment', 'View Payment History', 'View Batch File Transmissions', 'Create Refund Request', and 'Refund Status'. The 'Premium Reporting' section includes options like 'Request a Report: Portfolio', 'Lender Notification', 'Case Detail', 'Get a Report: Retrieve Files', and 'View Schedule of Pregenerated Files'. There is also an 'Announcements' section at the bottom. Callout boxes provide additional information: 'Click for additional information about Monthly Premiums' points to the 'Help Links' button; 'Payment options discussed in this FHA Connection Guide module' points to the 'Update or View Payment' and 'Submit Payment' options; 'Refund options discussed in the Monthly Premium Refunds module' points to the 'Create Refund Request' and 'Refund Status' options; 'Report options discussed in the Monthly Premium Reports module' points to the 'Request a Report' options; and 'Click to view the latest system announcements' points to the 'Announcements' section.

Figure 1: Monthly Premiums menu

On the FHA Connection, authorized users can submit monthly premium payments on business days between the hours of 8:00 a.m. to 8:00 p.m. ET. However, only payments submitted and received before 8:00 p.m. ET are processed that day. Payments received after 8:00 p.m. ET have a "received date" of the next business day (the Federal Reserve holiday calendar is observed). Late charges are assessed based on the received date. A payment cannot be warehoused. More than one payment can be submitted per day.

Accessing the Monthly Premiums Menu

To sign on to the FHA Connection and access **Monthly Premiums**, you must first be:

- an authorized employee of an FHA-approved lender or service bureau,
- registered to use the FHA Connection, and
- authorized to access **Monthly Premiums** functions.

If you do not have an FHA Connection user ID, see the **FHA Connection Guide, FHA Connection Registration Procedures** module for instructions on how to apply for and receive a user ID.

If you already have a user ID but are unable to access the **Monthly Premiums** options that you need to use, contact your Application Coordinator to request authorization to the required **Monthly Premiums** options, e.g., *Update or View Payment*, *Submit Payment*, *Portfolio*.

Note: Lenders using a service bureau to submit monthly premium payments must authorize the service bureau to use the payment functions before *service bureau* Application Coordinators can authorize their organization's users. A *lender's* Application Coordinator must have at least **Portfolio** authorization within **Monthly Premiums** in order to grant **Monthly Premiums** authorizations to their service bureau. See the **FHA Connection Guide, Service Bureau Administration** module for more information.

After signing on to the FHA Connection, follow this menu path: **Single Family FHA > Single Family Servicing > Monthly Premiums**. The **Monthly Premiums** menu appears (Figure 1).

Online Payment Process

On the FHA Connection, the basic monthly mortgage premium payment process is as follows:

1. Lenders with 3,000 cases or less use the **Update or View Payment** menu option to view their current bill and make any necessary changes.
2. If cases need to be added to the bill, the **Add Cases to Payment** menu option is used. High-volume lenders that submit payments through CPU to CPU batch file transmission can use **Add Cases to Payment** to make a payment for cases that were not included in their batch file or for which an additional monthly premium payment is necessary. Then, **Update or View Payment** can be used to view the cases that were added.
3. The **Submit Payment** menu option is used to submit the payment.
4. The **View Payment History** menu option is used to track the payment.

Viewing/Updating Billed Cases for Payment

For lenders with 3,000 or less cases in their portfolio, the **Update or View Payment** menu option is used to retrieve a list of cases serviced by the lender that were billed for monthly mortgage insurance premium on or about the 17th day of the month. The list provides the total amount billed for each case for the current billing period. It includes cases that are billed \$0.00 but does not include non-endorsed cases. You can select or deselect cases for payment and update the payment amount as needed. Missing cases can be added using **Add Cases to Payment**, described below.

The list is available from the current billing period until the next billing period. Therefore, a list of billed cases available on or about June 17 is due for payment by July 1. Only the total billed amount is provided for each case. Use the **Billing** report to get a breakdown of the premium and late charges.

Once processed, payment details can be downloaded to a Microsoft® Excel® spreadsheet file but cannot exceed the 10,000-case limit.

To use the **Update or View Payment** option, do the following:

1. Access the **Monthly Premiums** menu as previously outlined.
2. On the **Monthly Premiums** menu, click the **Update or View Payment** option. The **Update or View Payment Selection** page appears (**Figure 3**).

Note: For service bureaus authorized to pay monthly mortgage insurance premiums for multiple lenders, the **Update or View Payment Request** page appears (**Figure 2**). The specific lender must be selected from the drop-down list in the **Mortgagee** field before continuing to the **Update or View Payment Selection** page (**Figure 3**).

Figure 2: Update or View Payment Request page used by service bureau users

FHA Connection

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Single Family FHA Single Family Servicing > Monthly Premiums > Update or View Payment

Update or View Payment Selection [Help Links ?](#)

Mortgagee: 54321 - LENDING INSTITUTION CO
Due Date: 01/01/2018

Enter criteria to update or view payment

Sort order:

FHA Case Number or Loan Number
 Ascending or Descending

Starting at (optional):

FHA Case Number
 Loan Number

Select cases for payment:

All cases selected
 No cases selected **Warning: Cases previously selected will be deselected**
 Maintain previously entered selections

Set amount to pay:

Set to amount owed
 Set to amount billed
 Set to \$0.00
 Maintain previously entered amounts

Use these options to specify how the list is to be sorted

Optionally, enter a full or partial case number or loan number to specify where the displayed list should begin

Click the option to select cases for payment. If you previously made specific selections and want to retain those selected cases, use the default, "Maintain previously entered selections"

Use these options to globally set the amount to be paid. If you previously entered specific amounts and would like to retain those amounts, use the default, "Maintain previously entered amounts"


Figure 3: Update or View Payment Selection page

The **Update or View Payment Selection** page is used to specify how case list is to be displayed and the method for selecting cases.

Note: Selection criteria does *not* limit the size of the case list displayed. It allows you to change how it is viewed or the starting point of the list.

- Keep the default sort order for your list of cases (in order by case number in ascending order) or change using the options in the **Sort order** box.
- Optionally, enter the whole or partial case number or loan number (assigned by the lender) to begin your list of cases at a specified case or loan number.

Note: All cases are retrieved and displayed. Cases coming before your specified number are displayed on prior pages and you can go back and forth through the list to see all the cases.

5. The **Select cases for payment** box allow you to indicate a global selection (or non-selection) for all cases in your list (**Figure 3**). Options include:
- **All cases selected:** All cases on your payment list are selected for payment. Once the list is displayed (**Figure 4**) you can deselect cases as needed.
 - **No cases selected:** No cases on your payment list are selected for payment. Once the list is displayed (**Figure 4**) you can select cases as needed.
 - **Maintain previously entered selections:** All previous case selection/deselection changes for the current billing period are retained and displayed. **This default option is recommended after making changes to the case payment list.**
- Important Note:** If you made changes by selecting or deselecting cases for payment, those changes are overridden if you then select **All cases selected** or **No cases selected** on the **Update or View Payment Selection** page. You must select **Maintain previously entered selections** to view the list and *retain your changes until the next billing report is run or this payment is processed.*
6. The **Set amount to pay** box allows you to globally indicate a payment amount for all cases on your list (**Figure 3**). Once the list is displayed, all payment amounts can be manually updated as needed. Options include:
- **Set to amount owed:** Payment amount for each case in the payment list will be set to the current amount owed on the case for the current period based on the billed amount less any payments made during that period.
Note: Amount owed does *not* include any refunds, adjustments, or reallocation transactions that may have taken place *after* the bill was run for the current billing period.
 - **Set to amount billed:** Payment amount for each case in the payment list will be set to the amount billed for that period as shown on the lender's **Billing** report.
 - **Set to \$0.00:** Payment amount for each case on the list will be set to zero (\$0.00).
Important Note: Payment amounts previously entered for the current billing period cannot be restored if this option is selected.
 - **Maintain previously entered amounts:** Previously listed or manually entered amounts are retained. This is the default setting.
7. Click . The **Update or View Payment** page appears (**Figure 4**). Cases are displayed in groups of 25.
8. You may select/deselect cases by clicking the corresponding **Select** box, and/or change the amount listed in the **Amount to Pay** box.
9. When viewing and editing the case payment information, you can:
- undo the changes you have made on the page you are currently viewing, click **Reset**,
 - save the changes on the page you are currently viewing and go to the next page, click **Next**,
 - save the changes on the page you are currently viewing and go to the previous page, click **Prior**,
 - save the changes on the page you are currently viewing and download the payment information or end your editing session, click **Save and Exit**. The **Update or View Payment Results** page appears (**Figure 6**) if processing is successful.
- Note:** Once you make the edits and move to a new page, you *cannot* restore/reset the case payment information back to what it was previously (you are *not* able to undo your changes). All information must be manually updated on the page after the changes are saved. The case payment list can be edited until the payment is submitted or the current billing period ends.

FHA Connection
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Single Family FHA | Single Family Servicing > Monthly Premiums > Update or View Payment

Update or View Payment Help Links ?

Select (box is checked) or deselect (box is unchecked) the cases to be included for payment

Date Due: 01/01/2019

Sorted by: Case Number Ascending Displaying

Select	FHA Case Number	Loan Number (optional)	Amount Billed	Amount Paid	Amount Owed	Amount to Pay
<input type="checkbox"/>	571-1234567		\$3.08	\$0.00	\$3.08	3.08
<input type="checkbox"/>	571-2345678	0008818114	\$5.72	\$0.00	\$5.72	5.72
<input type="checkbox"/>	571-3456789	0008818554	\$5.70	\$0.00	\$5.70	11.40
<input type="checkbox"/>	571-4567890		ADDED	\$9.95	ADDED	0.00
ADDED 2.32						
<input type="checkbox"/>	777-7777777	0008818053	\$0.00	\$0.00	\$0.00	0.00
<input type="checkbox"/>	888-8888888	0008818190	\$0.00	\$0.00	\$0.00	0.00
<input type="checkbox"/>	999-9999999	0008818293	\$0.00	\$0.00	\$0.00	0.00

Click Reset to *undo* edits made on this page

Reset < Prior Next > Save and Exit

Click to save edits and exit the page

Click Prior or Next to save edits made on this page and go to the previous or next page

Figure 4: Update or View Payment

Note: The details for a payment with more than 10,000 cases *cannot* be downloaded and viewed. A warning message is displayed near the top of the **Update or View Payment** page when you are approaching or have exceeded the 10,000-case limit (Figure 5). If you anticipate exceeding 10,000 cases in a single payment, it is recommended that more than one payment be submitted to avoid exceeding the limit.

WARNING

You have selected more than the reporting limit of 10,000. If you process a payment with more than 10,000 cases, you will NOT be able to download case payment detail report for the payment transaction.

Suggestion: Process more than one payment with 10,000 cases or less.

Figure 5: Warning message for a payment approaching or exceeding the 10,000-case limit for viewing/downloading



Figure 6: Update or View Payment Results page

10. On the **Update or View Payment Results** page (Figure 6), you can:

- request to view another case payment list by clicking **New Request**,
- download the current case payment list to a Microsoft® Excel® spreadsheet file by clicking **Download Payment Details** (only available for payments with 10,000 or fewer cases) (see **Downloading Payment Information** explained below), or
- exit the page by selecting one of the links in the red banner (“breadcrumb trail”) at the top of the page.

Adding Cases to a Payment

The **Add Cases to Payment** menu option is used by lenders and service bureaus to add payment amounts for cases that are missing from the list of billed cases provided by **Update or View Payment**. Examples of cases that may not be listed on the lender’s bill include: a non-endorsed case for which amortization has begun or an endorsed case that was transferred to the lender’s portfolio *after* the bill was generated.

Notes:

- A lender with 3,000 or less cases in its portfolio cannot *add* a case that already exists on the **Update or View Payment** list (i.e., a case in the current **Billing** report file); this generates a “duplicate payment error”. Only cases new to their portfolio may be added using **Add Cases to Payment**. To pay on a billed case, the lender must use **Update or View Payment** and adjust the payment as needed.
- A high-volume lender with over 3,000 cases can use **Add Cases to Payment** to make online payments for billed and non-billed cases. A case that is added and, according to HUD’s records, is not in the lender’s portfolio, is transferred to the lender’s portfolio when the payment is settled by the collection service. The **Update or View Cases** menu option can then be used to view or update a payment that was added through **Add Cases to Payment**.
- The details for a payment with more than 10,000 cases *cannot* be downloaded and/or viewed. A warning message is displayed near the top of page when the user is approaching or has exceeded the 10,000-case limit (Figure 5). If you anticipate exceeding 10,000 cases in a single payment, it is recommended that more than one payment be submitted so as not to exceed the download/view payment details limit.

Added cases are also included in the Microsoft® Excel® spreadsheet file for downloading, however the payment cannot exceed 10,000 cases (see **Downloading Payment Information** explained below).

Added cases that are not in the lender’s portfolio, according to HUD’s records, are transferred to the lender’s portfolio once the payment is processed. If multiple lenders make a payment on the same case, the servicer on record for the case is changed to the lender (servicer) who submits the last payment on the case before the next bill is generated on the 15th day of the month.

To use **Add Cases to Payment**, do the following:

1. Access the **Monthly Premiums** menu as previously outlined.
2. On the **Monthly Premiums** page, click **Add Cases to Payment**. The **Add Cases to Payment** page appears (**Figure 7**).

Note: For service bureaus authorized to pay monthly mortgage insurance premiums for multiple lenders, the **Add Cases to Payment Request** page appears (like **Figure 2**) and the lender must be specified before continuing to the **Add Cases to Payment** page (**Figure 7**).

3. Enter the FHA case number, loan number (optional), and payment amount for each case added. You may add up to 10 cases at a time. The payment amount can also be added/updated later using **Update or View Payment** prior to submitting the payment.

Do not enter dollar signs or commas

Click Send to submit the entered cases

Enter case information to be added

	FHA Case Number	Loan Number (optional)	Amount to Pay
1	123-4567890	ABC123	125.32
2			
3			
4			
5			
6			
7			
8			
9			
10			

Send **Reset**

Figure 7: Add Cases to Payment page

4. Click **Send**. The **Add Cases to Payment Results** page appears if processing is successful. The cases are added to the **Update or View Payment** case list and are marked as selected for payment (**Figure 8**).

FHA Connection

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Single Family FHA Single Family Servicing > Monthly Premiums > Update or View Payment

Update or View Payment Help Links ?

Mortgagee: 54321 LENDING INSTITUTION CO
Date Due: 01/01/2019
Sorted by: Case Number

178 total cases

Select	FHA Case Number	Loan Number (optional)	Amount Billed	Amount Paid	Amount Owed	Amount to Pay
<input checked="" type="checkbox"/>	123-4567890	123456	ADDED	\$0.00	ADDED	52.35

Figure 8: Update or View Payment page displaying user-added case

Submitting a Payment

Once any updates or additions are made using **Update or View Payment** and/or **Add Cases to Payment**, the **Submit Payment** menu option is used to send the detailed case payment information to HUD for processing. A HUD tracking ID and payment receipt are provided and can be printed for future reference. A Microsoft® Excel® spreadsheet file with payment details can be downloaded for payments submitted within the current billing period that do not exceed the 10,000-case limit.

Cases selected for payment can be paid at any time during the current billing period using **Submit Payment** as follows:

1. Access the **Monthly Premiums** menu as previously outlined.
2. On the **Monthly Premiums** menu, click **Submit Payment**. The **Submit Payment Summary** page appears (Figure 9).

Note: For service bureaus authorized to pay monthly mortgage insurance premiums for multiple lenders, the **Submit Payment Request** page appears (like Figure 2) and the lender must be specified before continuing to the **Submit Payment Summary** page (Figure 9).

FHA Connection

Home Main Menu ID Maintenance E-mail Us Contact Us

Single Family FHA Single Family Servicing > Monthly Premiums > Submit Payment

Submit Payment Summary Help Links ?

1. Submit Payment Summary >> 2. Submit Payment >> 3. Submit Payment Results

Mortgagee: 54321 LENDING INSTITUTION CO

Total Payment Amount: \$ 344,962.00

Number of Cases Selected: 1,329

Withdraw Funds from Account Ending with Digits: **3333

Send

Figure 9: Submit Payment Summary page

- Review the payment information on the **Submit Payment Summary** page and click **Send**. If there are no errors, the payment information is submitted for processing and the **Submit Payment Results** page is displayed with payment summary information (**Figure 10**). You may print this page for future reference.

FHA Connection Home Main Menu ID Maintenance E-mail Us Contact Us

Single Family FHA Single Family Servicing > Monthly Premiums > Submit Payment

Submit Payment Results Help Links ?

SUCCESS
SUBMIT PAYMENT SUCCESSFULLY COMPLETED

Payment details may be downloaded to a Microsoft Excel file

1. Submit Payment Summary >> 2. Submit Payment >> 3. **Submit Payment Results**

Mortgagee: 54321 LENDING INSTITUTION CO.

Thank you for your payment. Payment is being processed.
Please allow 24 to 48 hours for the displayed payment and balance information to be updated.

Payment Information	
HUD Periodic Tracking ID:	P1800400228
Total Payment Amount:	\$ 344,962.00
Number of Cases:	1,329
Payment Acceptance Date:	01/04/2018
Payment Acceptance Time:	11:48:40 AM
Payment Received Date:	01/04/2018
Funds Will be Withdrawn from Account Ending with Digits:	**3333

Use this number to help track the payment information

Print this page for future reference

Please print this page for your reference.

Print Download Payment Details

Payment details may be downloaded to a Microsoft Excel file

Figure 10: Submit Payment Results page

- Click **Download Payment Details** to download a Microsoft® Excel® spreadsheet file with the payment information. This is only available for payments made during the current billing period that do not exceed the limit of 10,000 cases (see **Downloading Payment Information** explained below).

Note: Once a **HUD Periodic Tracking ID** is issued for a payment, cases selected for payment through **Update or View Payment** are deselected and the **Amount to Pay** for the cases is set to \$0.00; however, the **Amount to Pay** is retained for cases not selected for payment.

When a payment is processed or there is a subsequent payment failure, e-mail notifications are sent to the primary and alternate contacts designated in LEAP. If a problem occurs in the processing of a batch payment transmission, an e-mail notification is sent to the technical contact specified in the Periodic Pay.gov Batch Transmission Signup Sheet.

A payment is not re-presented for collection due to insufficient funds. If HUD fails to collect the payment the first time, the payment is given a status of Failed. A payment cannot be warehoused.

Tracking Payment Information

The **View Payment History** menu option is used to view a list of the lender's monthly mortgage insurance premium payments, including the status and tracking IDs of each payment, case payment information/history, and other pertinent payment-related information. For payments processed after April 2013 with less than 100,000 cases, a Microsoft® Excel® file can be downloaded with the payment details. Payment information is available for both online and CPU to CPU batch file payments.

To track submitted payments and view the available payment information, do the following:

1. Access the **Monthly Premiums** menu as previously outlined.
2. On the **Monthly Premiums** page, click **View Payment History**. The **Payment History Request** page appears (**Figure 11**).

Note: For service bureaus, the **Lender** field on the **Payment History Request** page provides a drop-down list from which to select the lender.

The screenshot shows the "Payment History Request" page. At the top, there is a blue header with the title "Payment History Request" and a "Help Links" button with a question mark icon. Below the header, the "Lender" field is populated with "81234 ABC MORTGAGE LLC". A yellow callout box points to the "to" date field, stating: "The second (to) pop-up calendar displays upon entering the first (from) date". Below the lender information, there is a instruction: "Enter the date range in which payment(s) were processed and then click Send." The "Payment Processed Date (mm/dd/yyyy):" field is split into "from" and "to" sub-fields. The "from" field contains "07/14/2018" and the "to" field contains "02/14/2019". Below the date fields are "Send" and "Reset" buttons. Two pop-up calendar tools are shown below the form. The first calendar is for December 2018, and the second is for February 2019. A yellow callout box points to the first calendar, stating: "Pop-up calendars display upon viewing the page. If not displayed, click date to view calendar and select/enter the desired date." The "Send" button is highlighted with a red circle and arrow.

Figure 11: Payment History Request page

3. Enter the date range within which the payment information was processed by HUD in **Payment Processed Date**. You may use the displayed popup calendar tool or click in the date field and manually enter the from/to dates. The **to** date cannot be earlier than the **from** date.
4. Click **Send**. If there are no errors, the payment information is retrieved (**Figure 12**).

Payment History List

Help Links ?

Lender: 81234 ABC MORTGAGE LLC

Payment Processed Date from 07/14/2018 to 02/14/2019

Payment Processed Date	Payment Amount	Total Cases	HUD Tracking ID	PayGov Tracking ID	Date/Time Payment Received	Submitter User ID	Payment Status
12/06/2018	\$54,292.80	290	P1834002251	26DVCAAA	12/06/2018 06:00:00 PM	X00333	Settled
11/05/2018	\$38,154.19	202	P1830902081	26DAMOAA	11/05/2018 06:00:00 PM	X00333	Settled
10/05/2018	\$21,245.71	113	P1827801201	26CMQ4GA	10/05/2018 03:00:00 PM	X00333	Settled
09/07/2018	\$1,578.23	8	P1825001801	26C3V0DA	09/07/2018 04:00:00 PM	X00333	Settled
08/08/2018	\$1,427.44	7	P1822001101	26BFSK2A	08/08/2018 03:00:00 PM	X00333	Settled

Displaying payments 1 - 5 of 5 total payments.

New Request

Click anywhere on the payment line to view the detail information

Figure 12: Payment History List page

5. If more than one page is available, use **Next** or **Prior** at the bottom of the page to display the desired page.
6. To download case information for one of the listed payments, click the row in the **HUD Tracking ID** column of the payment. This is available for payments that do not exceed the limit of 100,000 cases (see **Downloading Payment Information**).

Viewing Payment Details

Details are available for payments processed on/after April 1, 2013 that contain less than 100,000 cases. Using the **Payment History List** page (Figure 12), click the HUD Tracking ID link of the desired payment to view the payment detail information (Figure 13).

Payment History Detail

Help Links ?

[Download Excel File](#)

ABC MORTGAGE LLC (81234)		Case Number	Amount Paid
HUD Tracking ID	P1822001101	023-6888888	\$ 151.87
PayGov Tracking ID	26BFSK2A	023-7000000	\$ 142.69
Date/Time Payment Received	08/08/2018 03:00 PM	048-8000000	\$ 260.78
Payment Processed Date	08/08/2018	093-7999999	\$ 181.57
Total Cases	7	198-1111111	\$ 326.57
Payment Amount	\$1,427.44	512-3000000	\$ 147.02
Submitter User ID	Batch X00333	514-0444444	\$ 216.94
Payment Status	Settled		

< Prior

Click Case Number link to view the Case Payment Details page for the selected case

Figure 13: Payment History Detail page

You may view additional case and payment information by clicking the displayed case number link in the **Case Payment Details nnn-nnnnnnn** header (see **Figure 14**). Additional information regarding **Case Detail** is available in **Case Detail for Monthly Premiums**.

View case payment history information by clicking the link in the **Case Number** field. The **Case Payment Details** page for the selected case number appears (**Figure 14**). This page provides a listing of all payments that included the designated case number.

You may further refine your **Case Payment Details** list by entering search criteria in the **Processed Date, Amount Paid on Case, HUD Tracking ID, PayGov Tracking ID, and/or ABA Number** fields at the top of the list page. You may enter full or partial search criteria, along with any of the following search operators/symbols:

- > Greater than
- < Less than

Search examples:

- To search for payments between specific dollar amounts, enter the beginning and ending amounts with the respective greater than and less than operators. For example, for all payments from \$25 to \$200, enter > 24 and < 201 in the **Payment Amount** field and press **Enter**.
- To search for payments for a specific date, you may enter the mm/dd/yyyy in the **Processed Date** field and press **Enter**.

Case Payment Details 023-6888888

Click the case number link to view the Case Detail Results page for this case

Processed Date	Amount Paid on Case	HUD Tracking ID	PayGov Tracking ID	ABA Number
<input type="text" value="mm/dd/yyyy"/>	<input type="text" value="> 50"/>	<input type="text" value="P12345"/>	<input type="text" value="26D"/>	<input type="text"/>
12/06/2018	\$151.87	P1834002251	26DVCAAA	99999183
11/05/2018	\$151.87	P1830902081	26DAMOAA	99999183
10/05/2018	\$151.87	P1827801201	26CMQ4GA	99999182
09/07/2018	\$151.87	P1825001801	26C3V0DA	99999182
08/08/2018	\$151.87	P1822001101	26BFSK2A	99999182

Detail information may be sorted by entering sort criteria in the search fields--similar to the Payment History Detail page

Click link to view the Payment History Detail page for the associated payment

Tracer ID	Lender Name	Payment Amount	Total Cases	Date/Time Received	Payment Status
<input type="text"/>	<input type="text" value="My Company"/>	<input type="text" value="< 1000"/>	<input type="text" value="> 200"/>	<input type="text"/>	<input type="text" value="Rejected"/>
4002259	ABC MORT...	\$54,292.80	290	12/06/2018 06:00 PM	Settled
0902087	ABC MORT...	\$38,154.19	202	11/05/2018 06:00 PM	Settled
7801200	ABC MORT...	\$21,245.71	113	10/05/2018 03:00 PM	Settled
5001800	ABC MORT...	\$1,578.23	8	09/07/2018 04:00 PM	Settled
2001109	ABC MORT...	\$1,427.44	7	08/08/2018 03:00 PM	Settled

Figure 14: Case Payment Details [Case Number] page

Downloading Payment Information

Payment information can be downloaded to a Microsoft® Excel® spreadsheet file either before or after a payment is submitted. This feature is available on the following pages:

- **Update or View Payment Results** (before payment) (**Figure 6**)
- **Submit Payment Results** (immediately after payment) (**Figure 10**)
- **Payment History Detail** (after payment when viewing the history list) (**Figure 13**)

Note: The details for a payment with more than 100,000 cases *cannot* be downloaded.

To download a file, do the following:

1. Click the download button or link on any of the above mentioned pages. A message box appears and prompts you to open or save the file
2. Select **Open** or **Save**. If **Save** is selected, navigate to the folder in which the file was downloaded and open the file.
3. Make any necessary adjustments to the column widths as needed.

Viewing the Status of a Batch File Transmission

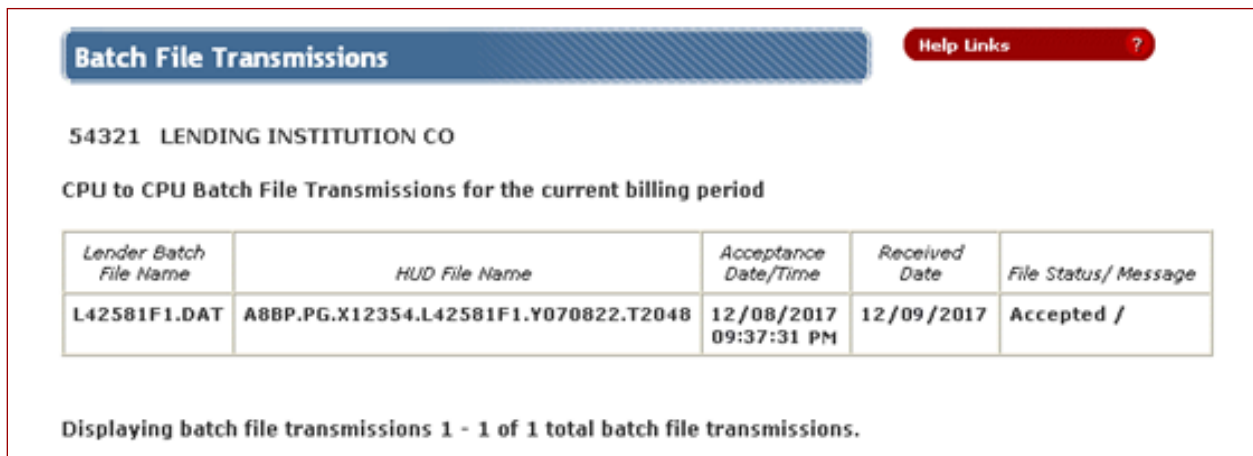
The **View Batch File Transmissions** menu option is used to view the status of payments submitted via CPU to CPU batch file transmissions. A list is provided with the status of each batch file (*Accepted*, *Partially Accepted*, *Rejected*, or *Warning*) including information on troubleshooting a batch file that is not accepted.

To view the status of a batch file payment, do the following:

1. Access the **Monthly Premiums** menu as previously outlined.
2. On the **Monthly Premiums** menu, click **View Batch File Transmissions**. The **Batch File Transmissions** page appears (**Figure 15**).

Note: For service bureaus, the retrieved list includes batch payment files for all lenders for which payments were submitted. If a batch file was received from a service bureau containing records of multiple lenders and not all the records were accepted by HUD, the **File Status** is *Partially Accepted*.

3. If more than one page is available, use **Next** or **Prior** at the bottom of the page to display the desired page.



Lender Batch File Name	HUD File Name	Acceptance Date/Time	Received Date	File Status/ Message
L42581F1.DAT	A88P.PG.X12354.L42581F1.Y070822.T2048	12/08/2017 09:37:31 PM	12/09/2017	Accepted /

Displaying batch file transmissions 1 - 1 of 1 total batch file transmissions.

Figure 15: Batch File Transmissions page