ECONOMIC HARDSHIP DEFERMENT REQUEST

William D. Ford Federal Direct Loan (Direct Loan) Program / Federal Family Education Loan (FFEL) Program / Federal Perkins Loan (Perkins Loan) Program OMB No. 1845-0011 Form Approved Exp. Date 8/31/2021

WARNING: Any person who knowingly makes a false statement or misrepresentation on this form or on any accompanying document is subject to penalties that may include fines, imprisonment, or both, under the U.S. Criminal Code and 20 U.S.C. 1097.

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SE	CTION 1: BORROWER INFORMATION		
	Pleas	se ente	er or correct the following information.
		heck	this box if any of your information has changed.
	S	SN	
	Na	me	
	Addr	ess	
		ity	State Zip Code
	Telephone - Prim	•	
	Telephone - Alterna	•	
	Email (Option		
SE	CTION 2: BORROWER DETERMINATION OF DEFERMENT EL		
	aximum cumulative eligibility is 36 months per loan progr		
	ses your monthly payment amount on your income. Visit Stu		
	Have you received this type of deferment on a loan made under another federal student loan program for the same period of time that you want this deferment? For example, check "yes" if you want this deferment on your Direct Loans and you are on this deferment on your FFEL Program loans. Yes - Attach documentation of the deferment. Skip to Section 3. No - Continue to Item 2. Have you received or are you receiving payments under a federal or state public assistance program for the same period of time that you want this deferment? Qualifying programs include: Temporary Assistance for Needy Families (TANF), Supplemental Security Income (SSI), Supplemental Nutrition Assistance Program (SNAP), state general public assistance, or other means-tested benefits. Yes - Attach documentation of the payments. Skip to Section 3. No - Continue to Item 3.		 What is your monthly income? You must attach documentation of your monthly income. Monthly income is either (you choose): Your gross taxable income from all sources or One-twelfth of the Adjusted Gross Income from your most recent federal income tax return. What is your family size? Family size includes: You; Your spouse; Your children if they receive more than half of their support from you, including unborn children who will be born during the deferment period; and Other people if, at the time you request this deferment, they live with you, receive more than half their support from you, and will continue to receive this support from you during the
3.	Are you serving as a Peace Corps volunteer? Yes - Attach documentation certifying your period of service. Skip to Section 3.		deferment period. Support includes money, gifts, loans, housing, food, clothes, car, medical and dental care, and payment of college costs.
4.	 No - Continue to Item 4. Do you work full time? Full-time employment means working 30 or more hours per week in a position expected to last at least 3 consecutive months. Yes - Continue to Item 5. 	7.	Is the amount you reported in Item 5 less than 150% of the poverty guideline for your family size and state of residence (see Table 2 in Section 5)? Yes - Continue to Section 3. No - You are not eligible for this deferment.

No - You are not eligible for this deferment.

Borrower SSN
IS, AND AUTHORIZATION
nn economic hardship, as described in Section 2.
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r the date that I requested.
naximum eligibility, the certified deferment end reason. The sent grace period beginning on the date I no
in increments of 1 year. If I continue to be eligible bject to the cumulative maximum. In or to cover any period of delinquency that In of my deferment or forbearance, but interest
ed, to support my deferment eligibility.
deferment ends.
ction 2.
ct me regarding my request or my loans at any ted telephone dialing equipment or artificial or
Date
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example: March 14, 2019 = 03-14-2019. Include ed to submit with this form. If you want to apply ubmit a separate deferment request to each loan ndividually meet the requirements for a urn the completed form and any required

The William D. Ford Federal Direct Loan (Direct Loan) Program includes Federal Direct Stafford/Ford (Direct Subsidized) Loans, Federal Direct Unsubsidized Stafford/Ford (Direct Unsubsidized) Loans, Federal Direct PLUS (Direct PLUS) Loans, and Federal Direct Consolidation (Direct Consolidation) Loans.

The Federal Family Education Loan (FFEL) Program includes Federal Stafford Loans, Federal PLUS Loans, Federal Consolidation Loans, and Federal Supplemental Loans for Students (SLS).

The Federal Perkins Loan (Perkins Loan) Program includes Federal Perkins Loans, National Direct Student Loans (NDSL), and National Defense Student Loans (Defense Loans).

SECTION 5: DEFINITIONS (CONTINUED)

Capitalization is the addition of unpaid interest to the principal balance of your loan. Capitalization causes more interest to accrue over the life of your loan and may cause your monthly payment amount to increase. Interest never capitalizes on Perkins Loans.

Table 1 (below) provides an example of the monthly payments and the total amount repaid for a \$30,000 unsubsidized loan. The example loan has a 6% interest rate and the example deferment or forbearance lasts for 12 months and begins when the loan entered repayment. The example compares the effects of paying the interest as it accrues or allowing it to capitalize.

A **co-maker** is one of the two individuals who are joint borrowers on a Direct or Federal Consolidation Loan or a Federal PLUS Loan. Both co-makers are responsible for repaying the full amount of the loan.

A **deferment** is a period during which you are entitled to postpone repayment of your loans. Interest is not generally charged to you during a deferment on your subsidized loans. Interest is always charged to you during a deferment on your unsubsidized loans. On loans made under the Perkins Loan Program, all deferments are followed by a post-deferment grace period of 6 months, during which time you are not required to make payments.

A **forbearance** is a period during which you are permitted to postpone making payments temporarily, allowed an extension of time for making payments, or temporarily allowed to make smaller payments than scheduled.

The **holder** of your Direct Loans is the Department. The holder of your FFEL Program loans may be a lender, guaranty agency, secondary market, or the Department. The holder of your Perkins Loans is an institution of higher education or the Department. Your loan holder may use a servicer to handle billing and other communications related to your loans. References to "your loan holder" on this form mean either your loan holder or your servicer.

A **subsidized loan** is a Direct Subsidized Loan, a Direct Subsidized Consolidation Loan, a Federal Subsidized Stafford Loan, portions of some Federal Consolidation Loans, a Federal Perkins Loan, an NDSL, and a Defense Loan.

An **unsubsidized loan** is a Direct Unsubsidized Loan, a Direct Unsubsidized Consolidation Loan, a Direct PLUS Loan, a Federal Unsubsidized Stafford Loan, a Federal PLUS Loan, a Federal SLS, and portions of some Federal Consolidation Loans.

Table 1. Capitalization Chart

Treatment of Interest with Deferment/Forbearance	Loan Amount	Capitalized Interest	Outstanding Principal	Monthly Payment	Number of Payments	Total Repaid
Interest is paid	\$30,000	\$0	\$30,000	\$333	120	\$41,767
Interest is capitalized at the end	\$30,000	\$1,800	\$31,800	\$353	120	\$42,365
Interest is capitalized quarterly and at the end	\$30,000	\$1,841	\$31,841	\$354	120	\$42,420

Table 2. 150% of the Poverty Guidelines for 2019 (Monthly)

Family Size	Alaska	Hawaii	All Others
1	\$1,950.00	\$1,797.50	\$1,561.25
2	\$2,641.25	\$2,432.50	\$2,113.75
3	\$3,332.50	\$3,067.50	\$2,666.25
4	\$4,023.75	\$3,702.50	\$3,218.75
5	\$4,715.00	\$4,337.50	\$3,771.25
6	\$5,406.25	\$4,972.50	\$4,323.75
7	\$6,097.50	\$5,607.50	\$4,876.25
8	\$6,788.75	\$6,242.50	\$5,428.75
Each additional person, add	\$691.25	\$635.00	\$552.50

If you do not live in the United States, use the poverty guideline amount in the column labeled "All Others".

SECTION 6: WHERE TO SEND THE COMPLETED DEFERMENT REQUEST

Return the completed form and any documentation to: (If no address is shown, return to your loan holder.)

Navient PO Box 9533 Wilkes-Barre, PA 18773-9533 If you need help completing this form, call: (If no phone number is shown, call your loan holder.)

Toll Free: 1-(888) 272-5543

SECTION 7: IMPORTANT NOTICES

Privacy Act Notice. The Privacy Act of 1974 (5 U.S.C. 552a) requires that the following notice be provided to you:

The authorities for collecting the requested information from and about you are §421 et seq., §451 et seq., or §461 et seq. of the Higher Education Act of 1965, as amended (20 U.S.C. 1071 et seq., 20 U.S.C. 1087a et seq., or 20 U.S.C. 1087aa et seq.) and the authorities for collecting and using your Social Security Number (SSN) are §§428B(f) and 484(a)(4) of the HEA (20 U.S.C. 1078-2(f) and 1091(a)(4)) and 31 U.S.C. 7701(b). Participating in the William D. Ford Federal Direct Loan (Direct Loan) Program, Federal Family Education Loan (FFEL) Program, or Federal Perkins Loan (Perkins Loan) Program and giving us your SSN are voluntary, but you must provide the requested information, including your SSN, to participate.

The principal purposes for collecting the information on this form, including your SSN, are to verify your identity, to determine your eligibility to receive a loan or a benefit on a loan (such as a deferment, forbearance, discharge, or forgiveness) under the Direct Loan, FFEL, or Federal Perkins Loan Programs, to permit the servicing of your loans, and, if it becomes necessary, to locate you and to collect and report on your loans if your loans become delinquent or default. We also use your SSN as an account identifier and to permit you to access your account information electronically.

The information in your file may be disclosed, on a caseby-case basis or under a computer matching program, to third parties as authorized under routine uses in the appropriate systems of records notices. The routine uses of this information include, but are not limited to, its disclosure to federal, state, or local agencies, to private parties such as relatives, present and former employers, business and personal associates, to consumer reporting agencies, to financial and educational institutions, and to guaranty agencies in order to verify your identity, to determine your eligibility to receive a loan or a benefit on a loan, to permit the servicing or collection of your loans, to enforce the terms of the loans, to investigate possible fraud and to verify compliance with federal student financial aid program regulations, or to locate you if you become delinquent in your loan payments or if you default. To provide default rate calculations, disclosures may be made to guaranty agencies, to financial and educational institutions, or to state agencies. To provide financial aid history information, disclosures may be made to educational institutions.

To assist program administrators with tracking refunds and cancellations, disclosures may be made to guaranty agencies, to financial and educational institutions, or to federal or state agencies. To provide a standardized method for educational institutions to efficiently submit student enrollment statuses, disclosures may be made to guaranty agencies or to financial and educational institutions. To counsel you in repayment efforts, disclosures may be made to guaranty agencies, to financial and educational institutions, or to federal, state, or local agencies.

In the event of litigation, we may send records to the Department of Justice, a court, adjudicative body, counsel, party, or witness if the disclosure is relevant and necessary to the litigation. If this information, either alone or with other information, indicates a potential violation of law, we may send it to the appropriate authority for action. We may send information to members of Congress if you ask them to help you with federal student aid questions. In circumstances involving employment complaints, grievances, or disciplinary actions, we may disclose relevant records to adjudicate or investigate the issues. If provided for by a collective bargaining agreement, we may disclose records to a labor organization recognized under 5 U.S.C. Chapter 71. Disclosures may be made to our contractors for the purpose of performing any programmatic function that requires disclosure of records. Before making any such disclosure, we will require the contractor to maintain Privacy Act safeguards. Disclosures may also be made to qualified researchers under Privacy Act safeguards.

Paperwork Reduction Notice. According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. The valid OMB control number for this information collection is 1845-0011. Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. The obligation to respond to this collection is required to obtain a benefit in accordance with 34 CFR 674.34, 674.35, 674.36, 674.37, 682.210, or 685.204.

If you have comments or concerns regarding the status of your individual submission of this form, please contact your loan holder directly (see Section 6).